

# Wilders Grove Concession

- **Absolutely**, no children under age 16 in the concession stand unless you personally receive permission from Mary or Donna. Please do not allow children in the concession stand. Under no circumstances should children be by the food prep area, fryer, grill or have hands in the ice.
- No tabs unless they are approved by Mary or Donna (otherwise only those already in the box). All tabs approved are **pre-paid** and only up to the amount paid.
- Team Rep is responsible for cash in the cash register.
- Every item must be entered into the cash register as a sale; sales tickets must be kept for verification. (drop tickets in container on food prep table behind pick up window) Cash register instructions are over the cash register.
- Five people in the concession stand:
  - 2 taking orders – total order before going to the register to enter. Give change, ticket #, candy, ice cream (non-prepped foods) and drinks through this window. Preview and be knowledgeable about items and prices. Give orders to appropriate destination. Any sandwich orders always go to food prep. Just fryer orders may be given to fryer. Please write clearly and do not call out orders for others to try to remember. (helps avoid waste) We do charge \$0.25 extra for cheese and extra cheese. We do charge \$0.25 for cups of ice without drink purchase.
  - 1 at the fryer – prepares fries, chicken fries, and chicken patties for sandwiches, corndogs, nachos and pickles. One half bag of fries will fit in a basket. Do not cook fries, wrap and leave under light. Cook ½ to 1 bag at a time as needed. Microwave corndogs 1 minute than fry. Chicken Fries & sandwiches will float when fully cooked. Chicken sandwiches are raw chicken be sure to fry until they float. Small fries & chicken fries go in bags, corn dogs, large fries, chili and/or cheese fries go in the cardboard tray; all wrapped in foil from the bottom. Nachos go in the plastic tray. One – two level spoons of each for an order (cheese/chili). Wrap pickles in wax paper. Do not cook any fried foods in advance of order (except fries).
  - 1 at food prep – wax paper for burgers, chicken sandwiches & BBQ; hotdog tray and foil for hotdogs. We do not use plates. Heat 1 nice big spoon (not tablespoon) of BBQ for sandwich in cardboard tray as ordered. Heat bun and meat for about 10-15 seconds before adding condiments (for all orders). Popcorn 3.5 bag setting on microwave. Add hot dogs, chili and cheese as needed. Be sure there is sufficient water in the bottom of chili & cheese pots at all times. Keep ice bucket with condiments iced and drain water as needed. Know the game schedule and time before adding more hot dogs to the grill. Please don't waste food.

- 1 at pickup window – call numbers and hand out food. Be sure to pick up order tickets and place in bucket.
  
- Coffee & Hot chocolate supplies are under register. All shelves, containers, and freezers are clearly marked if you should run out of anything.
  
- Clean, refill/restock everything before leaving. (floors, appliances, counters/coolers and food containers)
  - Leave hot dog grill on low to clean to be sure all sides of rollers are clean. Remove tray at bottom of hot dog grill to wash.
  - Flat grill: This will be usually be cleaned for you. Scrape grease and residue into front. When still hot put a scoop of ice on grill and scrape toward front. Pour one packet of 3M cleaner and scrub with scrubber. Squeegee cleaner to the front and damp wipe. Wipe out and clean front of grill. Empty and clean discard tray at bottom-front of grill.
  - Refill all three drink coolers. Restock candy and bread as needed. Refill condiment containers (mayo, mustard, ketchup, slaw, relish, pickles, onions, peppers, etc.) and refrigerate condiments.
  - Put away chili and cheese and refrigerate.
  - Clean fry tray, lamp and all counter areas. Clean microwaves and wipe down all counters.
  - Wash dishes and sweep floors.
  - Empty trash and take to dumpster.
  
- If you have any questions, please ask prior to Donna or Mary leaving concession area. If instructions are unclear, or you are unsure, call Mary or Donna.
  - Mary 250.0992 (home) or 971.6374 (cell)
  - Donna 231.0934 (home) or 389.3890 (cell)